

EVALUATION OF MEDIATION-ATTORNEYS

Name of Case: _____ Number of Hours in Session(s): _____

Mediator(s): _____

Date, Place of Mediation Session(s): _____

I am: _____ plaintiff(s) attorney
_____ defendant(s) attorney

This mediation resulted in:
_____ full settlement of case
_____ partial settlement
_____ no settlement of the case

For each question below, please circle the response that reflects your opinion, using the following key for your answers: 1="Excellent!"; 2="Good"; 3="Adequate"; 4="Poor"; 5="Terrible!"

1. How efficient was the procedure of court referral and arranging the mediation session? 1 2 3 4 5
 2. How was the mediator at explaining mediation? 1 2 3 4 5
 3. During the mediation session(s), how was the mediator at:
 - a. Giving you opportunities to express your views? 1 2 3 4 5
 - b. Understanding your client's interests and needs in this dispute? 1 2 3 4 5
 - c. Treating you with fairness and respect? 1 2 3 4 5
 4. How was the mediator at remaining neutral? 1 2 3
4 5
 5. How well were the legal issues of the case identified and discussed during the session? 1 2 3
4 5
 6. How was the mediator at allocating appropriate time for the mediation without rushing you to reach an agreement or dragging out the process? 1 2 3 4 5
- _____ Moved too quickly _____ Moved too slowly _____ Paced right

7. If you reached full or partial agreement,

- a. To what extent was the mediator responsible for it? 1 2 3
4 5

- b. To what extent do you think the mediation saved you money in resolving this case? 1 2 3 4 5

- c. Please "guesstimate" how much money saved: \$_____

- d. To what extent do you think the mediation saved you time in resolving this case? 1 2 3 4 5

- e. Please "guesstimate" how much time saved:
_____ hours of attorney time

8. If you reached full settlement, in your view, would the case have settled later without mediation?
___ yes ___ no

9. If you reached only partial agreement, to what extent was the mediator helpful in identifying possible areas of future agreement? 1 2 3 4 5

10. From this experience, how satisfactory do you think mediation is to resolve other disputes in which you might be involved? 1 2 3 4 5

11. Overall, how would you rate the mediation process in your case? 1 2 3 4 5

12. How appropriate was the fee? ___ Too High ___ Too Low ___ About Right

13. How helpful was it that the mediator was a lawyer? ___ Very ___ Somewhat ___ Not

COMMENTS: _____

THANK YOU!!